

# Guide to Information Through the Model Publication Scheme

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Rosehill Housing Co-operative Limited  
250 Peat Road, Glasgow, G53 6SA  
Tel: 0141 881 0595, Email: [admin@rosehillhousing.co.uk](mailto:admin@rosehillhousing.co.uk)  
[www.rosehillhousing.co.uk](http://www.rosehillhousing.co.uk)



## Rosehill Housing Co-operative Limited – Guide to Information

### At a glance – terms used in this Guide

Term Used	Explanation
FOISA	<p>Freedom of Information (Scotland) Act 2002</p> <p><i>Places a duty on those organisations covered to proactively publish certain types of information; and to respond to requests for information; and to provide advice and assistance to those making requests for information.</i></p>
EIRs	<p>Environmental Information Regulations (Scotland) 2004</p> <p><i>Those organisations covered by EIRs have a duty to respond to requests for environmental information, provide advice and assistance to those making requests and actively disseminate environmental information.</i></p>
SIC	<p>The Scottish Information Commissioner</p> <p><i>Who is responsible for ensuring that those bodies covered by FOISA and EIRs comply with the terms of the legislation.</i></p>
MPS	<p>Model Publication Scheme</p> <p><i>Produced by the SIC – this details all of the information that those subject to FOISA should publish (if they hold it)</i></p>
Guide to Information	<p><i>A guide that all organisations subject to FOISA and adopting the MPS must produce to help people access the information it makes available</i></p>
Classes of Information	<p><i>Nine broad categories describing the types of information authorities should publish (if they hold it).</i></p>

## 1. Background

- 1.1 The Freedom of Information (Scotland) Act 2002 (FOISA) requires that all housing associations/co-operatives in Scotland must produce and maintain a publication scheme. This must detail all of the key information that we publish and how you can access it. This Guide to Information is our publication scheme, and contains links to where you can find all of the information listed online.
- 1.2 Rosehill Housing Co-operative Limited has adopted the Scottish Information Commissioner's (SIC) [Model Publication Scheme \(MPS\)](#), and this Guide has been approved by the SIC.

## 2. Formats other than online

- 2.1 All of the information listed is available on our website (unless stated), and completely free to access online. However, we understand that not everyone will have online access and where this is the case you can contact us to view this in our office (where this would be convenient).
- 2.2 If you would like a printed copy of any of the information listed, unfortunately we may have to charge a small fee to provide this. This fee will never exceed the cost of photocopying and postage – and we will let you know any total cost before we forward this to you.
- 2.3 Our charges for providing any information detailed in this guide are summarised below:

<b>Format</b>	<b>Charge</b>
Online	Free
View at our office	Free
A4 Print in black and white	1p per sheet
A3 Print in black and white	2p per sheet
A4 Print in colour	4p per sheet
A3 Print in colour	4p per sheet
CD Rom	£0.50
Posted document/CD Rom	Cost of postage incurred

- 2.4 If you would like to request information that we publish in a format other than online, or arrange a visit to our office to view information, please contact us at:
  - Rosehill Housing Co-operative Limited, FOI, 250 Peat Road, Glasgow, G53 6SA
  - Tel: 0141 881 0595
  - Email: [foi@rosehillhousing.co.uk](mailto:foi@rosehillhousing.co.uk)

### 3. Information that we cannot publish

3.1 Whilst we will try to make all of the information we have detailed available, in rare cases there may be some information that we cannot make available. For example, sometimes if we were to publish certain Committee minutes, it could reveal personal details about an individual. This would be a breach of Data Protection legislation if we were to do so. When this is the case, we will remove any personal details before publication and highlight where and why we have done so.

### 4. For how long will information be published?

4.1 We aim, where possible, to publish information for at least the current and previous two financial years. When we review any document – e.g. our policies – to avoid confusion we will only publish the current version once it has been updated.

### 5. Copyright and re-use

5.1 Where we hold the copyright on our published information, the information may be copied or reproduced without formal permission, provided that:

- It is copied accurately
- It is not used in a misleading context
- The source of the material is identified

### 6. Contact Us

6.1 If you have any queries about anything contained within this Guide to Information, or if there is some information that you cannot find that you would like to access, please contact:

- Rosehill Housing Co-operative Limited, FOI, 250 Peat Road, Glasgow, G53 6SA
- Tel: 0141 881 0595
- Email: [foi@rosehillhousing.co.uk](mailto:foi@rosehillhousing.co.uk)
- Website: <http://www.rosehillhousing.co.uk/contact-us/>

### 7. The Information that we make available to you

7.1 Under the MPS, the information we provide must be listed under certain “classes” of information. These are the categories of information that are detailed below. As FOI applies to other bodies and sectors across

Scotland – such as Scottish Government and Councils for example –this means that not all of the categories in the MPS apply to housing associations/co-operatives.

- 7.2 The details of all the information we hold under each of the classes that apply to our organisation, and hyperlinks to access this information when available online, are outlined below.

Information	Where to access
<b>Class 1 - About Rosehill Housing Co-operative Limited</b> <i>Information about Rosehill, who we are, where to find us, how to contact us, how we are managed and our external relations.</i>	
<b>Descriptions of who we are</b>	
Vision	<a href="http://www.rosehillhousing.co.uk/vision-and-values/">http://www.rosehillhousing.co.uk/vision-and-values/</a>
Values	<a href="http://www.rosehillhousing.co.uk/vision-and-values/">http://www.rosehillhousing.co.uk/vision-and-values/</a>
Corporate Objectives	<a href="http://www.rosehillhousing.co.uk/vision-and-values/">http://www.rosehillhousing.co.uk/vision-and-values/</a>
Area(s) of operation	<a href="http://www.rosehillhousing.co.uk/our-homes/">http://www.rosehillhousing.co.uk/our-homes/</a>
Key activities; strategic/corporate plan(s)	<a href="https://www.rosehillhousing.co.uk/upload/download_document/0c436d4d-21c4-11ea-a623-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/0c436d4d-21c4-11ea-a623-005056a3/</a>
Business Plan (or summary)	<a href="https://www.rosehillhousing.co.uk/upload/download_document/0349719a-21c4-11ea-a623-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/0349719a-21c4-11ea-a623-005056a3/</a>
<b>Location and opening arrangements</b>	
Address	<a href="http://www.rosehillhousing.co.uk/contact-us/">http://www.rosehillhousing.co.uk/contact-us/</a>
Telephone number and e-mail address for general enquiries (and dedicated lines where appropriate)	<a href="http://www.rosehillhousing.co.uk/contact-us/">http://www.rosehillhousing.co.uk/contact-us/</a>
opening times	<a href="http://www.rosehillhousing.co.uk/contact-us/">http://www.rosehillhousing.co.uk/contact-us/</a>
General contact arrangements	<a href="http://www.rosehillhousing.co.uk/contact-us/">http://www.rosehillhousing.co.uk/contact-us/</a>
local/area office contact details	<a href="http://www.rosehillhousing.co.uk/contact-us/">http://www.rosehillhousing.co.uk/contact-us/</a>

Contact details for making a complaint	<a href="http://www.rosehillhousing.co.uk/make-a-complaint/">http://www.rosehillhousing.co.uk/make-a-complaint/</a>
<b>Information relating to Freedom of Information</b>	
Publication Scheme and Guide to Information	<a href="http://www.rosehillhousing.co.uk/guide-to-information/">http://www.rosehillhousing.co.uk/guide-to-information/</a>
Charging Schedule for Published Information	<a href="http://www.rosehillhousing.co.uk/upload/download_document/616ec9b0-fbe8-11e9-80e1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/616ec9b0-fbe8-11e9-80e1-005056a3/</a>
Contact details and advice on making an FOI request	<a href="http://www.rosehillhousing.co.uk/freedom-of-information/">http://www.rosehillhousing.co.uk/freedom-of-information/</a>
Freedom of Information policies and procedures	<a href="http://www.rosehillhousing.co.uk/upload/download_document/a67ce453-fbe5-11e9-80e1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/a67ce453-fbe5-11e9-80e1-005056a3/</a>
Charging Schedule for environmental information provided in response to requests made under EIRs	<a href="http://www.rosehillhousing.co.uk/upload/download_document/616ec9b0-fbe8-11e9-80e1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/616ec9b0-fbe8-11e9-80e1-005056a3/</a>
<b>About our Governing Body</b>	
List of Governing Body Members <ul style="list-style-type: none"> <li>Names</li> <li>when they became a governing body member</li> <li>Professional biographical details</li> <li>office-bearing responsibilities</li> <li>when they became an office-bearer</li> </ul>	<a href="http://www.rosehillhousing.co.uk/management-committee/">http://www.rosehillhousing.co.uk/management-committee/</a>  <a href="https://www.rosehillhousing.co.uk/management-committee-profile/">https://www.rosehillhousing.co.uk/management-committee-profile/</a>
Description of the role of the Governing Body <ul style="list-style-type: none"> <li>governance structure chart (including sub-committees and working groups);</li> <li>remits for governing body and any sub-committees</li> </ul>	<a href="http://www.rosehillhousing.co.uk/governance/">http://www.rosehillhousing.co.uk/governance/</a>  <a href="http://www.rosehillhousing.co.uk/upload/download_document/1d4598f9-ef46-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/1d4598f9-ef46-11e9-a3b1-005056a3/</a>  <a href="http://www.rosehillhousing.co.uk/management-committee/">http://www.rosehillhousing.co.uk/management-committee/</a>  <a href="http://www.rosehillhousing.co.uk/upload/download_document/ffcaa1fc-f0c0-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/ffcaa1fc-f0c0-11e9-a3b1-005056a3/</a>
How to become part of the governing body	<a href="http://www.rosehillhousing.co.uk/how-to-join-the-management-committee/">http://www.rosehillhousing.co.uk/how-to-join-the-management-committee/</a>
<b>About our staff</b>	
List of senior management team, including	<a href="http://www.rosehillhousing.co.uk/manag">http://www.rosehillhousing.co.uk/manag</a>

professional biography and contact details	<a href="#">ement-team/</a>
Organisational structure	<a href="http://www.rosehillhousing.co.uk/organisational-structure/">http://www.rosehillhousing.co.uk/organisational-structure/</a>
<b>Governance Documents and Corporate Policies</b>	
Rules/Articles	<a href="http://www.rosehillhousing.co.uk/upload/download_document/c0394f94-f0cf-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/c0394f94-f0cf-11e9-a3b1-005056a3/</a>
Standing Orders	<a href="http://www.rosehillhousing.co.uk/upload/download_document/e7a26888-e9b7-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/e7a26888-e9b7-11e9-a3b1-005056a3/</a>
Membership Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/f06b6838-c01b-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/f06b6838-c01b-11e9-a230-005056a3/</a>
Code of Conduct for Staff	<a href="http://www.rosehillhousing.co.uk/upload/download_document/b6c20e36-f0c1-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/b6c20e36-f0c1-11e9-a3b1-005056a3/</a>
Code of Conduct for Governing Body Members	<a href="http://www.rosehillhousing.co.uk/upload/download_document/3d5c0618-f0c2-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/3d5c0618-f0c2-11e9-a3b1-005056a3/</a>
Entitlements Payments and Benefits Policy (or equivalent, including arrangements for payments for expenses and subsistence)	<a href="http://www.rosehillhousing.co.uk/upload/download_document/78602588-e9b6-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/78602588-e9b6-11e9-a3b1-005056a3/</a>
Declaration of Interests Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/ad9fa465-fa48-11e9-80e1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/ad9fa465-fa48-11e9-80e1-005056a3/</a>
Register of Interests	<a href="https://www.rosehillhousing.co.uk/upload/download_document/d53061e8-4421-11ea-a623-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/d53061e8-4421-11ea-a623-005056a3/</a>
Equalities Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/56fcd317-c01b-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/56fcd317-c01b-11e9-a230-005056a3/</a>
Health and Safety Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/e8c1b247-f0c3-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/e8c1b247-f0c3-11e9-a3b1-005056a3/</a>
Sustainability Policy	Will be available from June 2020
<b>Relationship with Regulators</b>	
Engagement plan with Scottish Housing Regulator	<a href="http://www.rosehillhousing.co.uk/upload/download_document/d8028800-f0ef-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/d8028800-f0ef-11e9-a3b1-005056a3/</a>
Assurance Statement	<a href="https://www.rosehillhousing.co.uk/upload/download_document/dfabb3a3-21bd-11ea-a623-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/dfabb3a3-21bd-11ea-a623-005056a3/</a>



Annual Return on Charter Submission to SHR	<a href="http://www.rosehillhousing.co.uk/upload/download_document/cd4b9270-f0f0-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/cd4b9270-f0f0-11e9-a3b1-005056a3/</a>
Financial Returns to SHR <i>Loan portfolio return</i> <i>Annual Financial Statements Return</i> <i>5 Year Financial Projections Return</i>	<a href="http://www.rosehillhousing.co.uk/upload/download_document/ebf30a66-f0dd-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/ebf30a66-f0dd-11e9-a3b1-005056a3/</a>  and <a href="http://www.rosehillhousing.co.uk/upload/download_document/15398ec3-f0de-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/15398ec3-f0de-11e9-a3b1-005056a3/</a>  and <a href="http://www.rosehillhousing.co.uk/upload/download_document/8420e37f-f0dd-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/8420e37f-f0dd-11e9-a3b1-005056a3/</a>
Charter report to tenants	<a href="http://www.rosehillhousing.co.uk/upload/download_document/b5279fe8-eb48-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/b5279fe8-eb48-11e9-a3b1-005056a3/</a>  and <a href="http://www.rosehillhousing.co.uk/annual-reports/">http://www.rosehillhousing.co.uk/annual-reports/</a>
Internal and External Audit arrangements	<a href="http://www.rosehillhousing.co.uk/upload/download_document/66ddce41-f0dd-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/66ddce41-f0dd-11e9-a3b1-005056a3/</a>
Key Partnerships	<a href="http://www.rosehillhousing.co.uk/upload/download_document/148738bf-fa38-11e9-80e1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/148738bf-fa38-11e9-80e1-005056a3/</a>
<b>Class 2 – How we deliver our functions and services</b> <i>Information about our work, our strategy and policies for delivering services and information for our service users.</i>	
<b>How to use our services</b>	
List of services provided	<a href="http://www.rosehillhousing.co.uk/our-services/">http://www.rosehillhousing.co.uk/our-services/</a>
How to report a repair	<a href="http://www.rosehillhousing.co.uk/how-to-report-a-repair/">http://www.rosehillhousing.co.uk/how-to-report-a-repair/</a>
Right to Repair information	<a href="http://www.rosehillhousing.co.uk/upload/download_document/89b679a0-c007-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/89b679a0-c007-11e9-a230-005056a3/</a>

How to apply for a house	<a href="http://www.rosehillhousing.co.uk/apply-for-a-house/">http://www.rosehillhousing.co.uk/apply-for-a-house/</a>
How to get information about tenancy support	<a href="http://www.rosehillhousing.co.uk/our-services/">http://www.rosehillhousing.co.uk/our-services/</a> and <a href="http://www.rosehillhousing.co.uk/rent/">http://www.rosehillhousing.co.uk/rent/</a> and <a href="http://www.rosehillhousing.co.uk/your-tenancy/">http://www.rosehillhousing.co.uk/your-tenancy/</a>
How to make a complaint	<a href="http://www.rosehillhousing.co.uk/make-a-complaint/">http://www.rosehillhousing.co.uk/make-a-complaint/</a>
How we consult with tenants and other customers to inform and improve service delivery and develop new services	<a href="http://www.rosehillhousing.co.uk/tenant-participation/">http://www.rosehillhousing.co.uk/tenant-participation/</a>
<b>Policies and Procedures</b>	
Allocations Policy	<a href="https://www.rosehillhousing.co.uk/upload/download_document/812c5e3a-2018-11ea-a623-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/812c5e3a-2018-11ea-a623-005056a3/</a>
Adaptations Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/1c4856e8-c01b-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/1c4856e8-c01b-11e9-a230-005056a3/</a>
Anti-Social Behaviour Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/d4aa747e-c019-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/d4aa747e-c019-11e9-a230-005056a3/</a>
Asbestos Management Policy	<a href="https://www.rosehillhousing.co.uk/upload/download_document/c444141f-3deb-11ea-a623-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/c444141f-3deb-11ea-a623-005056a3/</a>
Arrears Management Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/1dd7b9c4-c01c-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/1dd7b9c4-c01c-11e9-a230-005056a3/</a>
Asset Management Policy (including stock condition information)	<a href="http://www.rosehillhousing.co.uk/upload/download_document/28e1778c-c01b-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/28e1778c-c01b-11e9-a230-005056a3/</a>
Customer Care Policy	Will be developed and made available from 30 April 2020
Data Protection Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/c653d56c-c01b-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/c653d56c-c01b-11e9-a230-005056a3/</a>
Equality and Diversity Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/56fcd317-c01b-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/56fcd317-c01b-11e9-a230-005056a3/</a>

Neighbourhood Management Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/fbc2cc5c-c01b-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/fbc2cc5c-c01b-11e9-a230-005056a3/</a>
Health and Safety Policy and procedures	Will be available by 30 <sup>th</sup> June 2020
Legionnaires Inspection/Prevention Policy	Will be available from May 2020
Procurement Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/22d883fb-e9b9-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/22d883fb-e9b9-11e9-a3b1-005056a3/</a>
Risk Management Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/518f18a5-f0c8-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/518f18a5-f0c8-11e9-a3b1-005056a3/</a>
Rent Setting Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/29ba3c07-c01c-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/29ba3c07-c01c-11e9-a230-005056a3/</a>
Repairs Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/0647cca7-aecf-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/0647cca7-aecf-11e9-a230-005056a3/</a>
Sustainability Policy	Will be available from 30 <sup>th</sup> June 2020
Tenant Engagement Strategy	<a href="https://www.rosehillhousing.co.uk/upload/download_document/e3338019-41de-11ea-a623-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/e3338019-41de-11ea-a623-005056a3/</a>
Tenancy Sustainment Policy	Will be available from 30 <sup>th</sup> June 2020
Internal procedures relating to above (where available)	Currently under review and will be available from 30 <sup>th</sup> June 2020
<b>Class 3 – How we take decisions and what we have decided</b> <i>Information about the decisions we take, how we make decisions and how we involve others.</i>	
<b>Governing Body Meetings</b>	
Governing body meeting minutes	<a href="http://www.rosehillhousing.co.uk/management-committee-minutes/">http://www.rosehillhousing.co.uk/management-committee-minutes/</a>
Governing body meeting reports/papers	<a href="http://www.rosehillhousing.co.uk/management-committee-minutes/">http://www.rosehillhousing.co.uk/management-committee-minutes/</a>
Governing body agendas	<a href="http://www.rosehillhousing.co.uk/management-committee-minutes/">http://www.rosehillhousing.co.uk/management-committee-minutes/</a>
<b>Consultation and Participation</b>	
Tenant Participation Strategy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/03ee6e5a-c01d-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/03ee6e5a-c01d-11e9-a230-005056a3/</a>
Consultation reports noting the outcome of any recent consultations with tenants/others	<a href="http://www.rosehillhousing.co.uk/recent-consultations/">http://www.rosehillhousing.co.uk/recent-consultations/</a>

Tenant Scrutiny Panel composition	Recruitment for Tenant Scrutiny Panel will begin shortly and Information will be published when available.
<b>Class 4 – What we spend and how we spend it</b> <i>Information about our strategy for, and management of, financial resources (in sufficient detail to explain how we plan to spend public money and what has actually been spent).</i>	
<b>Information about our accounts and budgets</b>	
Description of funding sources	<a href="http://www.rosehillhousing.co.uk/funding/">http://www.rosehillhousing.co.uk/funding/</a>
Audited accounts	<a href="https://www.rosehillhousing.co.uk/upload/download_document/0a570823-7996-11ea-af5b-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/0a570823-7996-11ea-af5b-005056a3/</a>
Budget policies and procedures	<a href="http://www.rosehillhousing.co.uk/upload/download_document/7dba0b33-f0dd-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/7dba0b33-f0dd-11e9-a3b1-005056a3/</a>
Budget allocation to key service areas	<a href="http://www.rosehillhousing.co.uk/rent/">http://www.rosehillhousing.co.uk/rent/</a>
<b>Our programme of works and projects</b>	
<b>Brief details of any project funding</b> and how it's being spent	Will be available after April 2020 for PB funding
<b>Development/Planned Maintenance</b> /plans information (annual programme figure)	<a href="http://www.rosehillhousing.co.uk/upload/download_document/f23f4208-eb72-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/f23f4208-eb72-11e9-a3b1-005056a3/</a> <a href="http://www.rosehillhousing.co.uk/annual-reports/">http://www.rosehillhousing.co.uk/annual-reports/</a>
<b>Spending relating to Staff and Governing Body</b>	
Expenses Policies and Procedures	<a href="http://www.rosehillhousing.co.uk/upload/download_document/82b331c9-f0ca-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/82b331c9-f0ca-11e9-a3b1-005056a3/</a>
Senior staff/governing body member expenses at category level e.g. travel, subsistence and accommodation	<a href="https://www.rosehillhousing.co.uk/upload/download_document/5d6600c0-1b33-11ea-8547-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/5d6600c0-1b33-11ea-8547-005056a3/</a>
Pay and grading structure (levels of pay rather than individual salaries)	<a href="http://www.rosehillhousing.co.uk/upload/download_document/2a1e2648-f59a-11e9-80e1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/2a1e2648-f59a-11e9-80e1-005056a3/</a>
General information about staff pension scheme	<a href="http://www.rosehillhousing.co.uk/upload/download_document/99113963-f185-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/99113963-f185-11e9-a3b1-005056a3/</a>
<b>Class 5 – How we manage our resources</b> Information about how we manage our human, physical and information resources	
<b>Human resources</b>	

Staffing structure	<a href="http://www.rosehillhousing.co.uk/staff-team/">http://www.rosehillhousing.co.uk/staff-team/</a> and <a href="http://www.rosehillhousing.co.uk/organisational-structure/">http://www.rosehillhousing.co.uk/organisational-structure/</a>
Human resources policies, covering: recruitment performance management salary and grading promotion pensions discipline grievance staff development Maintenance and retention of staff records	<a href="http://www.rosehillhousing.co.uk/upload/download_document/c0394f94-f0cf-11e9-a3b1-005056a3/">www.rosehillhousing.co.uk/upload/download_document/c0394f94-f0cf-11e9-a3b1-005056a3/</a> and <a href="http://www.rosehillhousing.co.uk/upload/download_document/6606fe32-f0d2-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/6606fe32-f0d2-11e9-a3b1-005056a3/</a> and <a href="http://www.rosehillhousing.co.uk/upload/download_document/715e6089-f0d2-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/715e6089-f0d2-11e9-a3b1-005056a3/</a> and <a href="http://www.rosehillhousing.co.uk/upload/download_document/42497e18-f0d5-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/42497e18-f0d5-11e9-a3b1-005056a3/</a> and <a href="http://www.rosehillhousing.co.uk/upload/download_document/799491e5-f0d3-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/799491e5-f0d3-11e9-a3b1-005056a3/</a> and <a href="https://www.rosehillhousing.co.uk/upload/download_document/3e8a1e22-79a2-11ea-af5b-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/3e8a1e22-79a2-11ea-af5b-005056a3/</a>
Internal procedures relating to the above (where available)	Currently under review and will be available from 30 <sup>th</sup> June 2020
Trade Union information	<a href="http://www.rosehillhousing.co.uk/upload/download_document/b09039bf-f0da-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/b09039bf-f0da-11e9-a3b1-005056a3/</a>
Summary of professional organisations/trade bodies of which we are a member	<a href="http://www.rosehillhousing.co.uk/upload/download_document/b09039bf-f0da-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/b09039bf-f0da-11e9-a3b1-005056a3/</a>
<b>Physical Resources</b>	
Management of our land and property assets, including environmental/sustainability reports	<a href="http://www.rosehillhousing.co.uk/upload/download_document/28e1778c-c01b-">http://www.rosehillhousing.co.uk/upload/download_document/28e1778c-c01b-</a>

	<a href="http://www.rosehillhousing.co.uk/upload/download_document/11e9-a230-005056a3/">11e9-a230-005056a3/</a>
General description of our land and property holdings	<a href="http://www.rosehillhousing.co.uk/upload/download_document/6e90deb5-0bb2-11ea-b5c4-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/6e90deb5-0bb2-11ea-b5c4-005056a3/</a>
<b>Information Resources</b>	
Records management policy and records management plan, including records retention schedule	<a href="http://www.rosehillhousing.co.uk/upload/download_document/c653d56c-c01b-11e9-a230-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/c653d56c-c01b-11e9-a230-005056a3/</a> and <a href="http://www.rosehillhousing.co.uk/upload/download_document/7e8ea2a6-942d-11e9-a322-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/7e8ea2a6-942d-11e9-a322-005056a3/</a> and <a href="http://www.rosehillhousing.co.uk/upload/download_document/799491e5-f0d3-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/799491e5-f0d3-11e9-a3b1-005056a3/</a>
Privacy Policy	<a href="http://www.rosehillhousing.co.uk/upload/download_document/7e8ea2a6-942d-11e9-a322-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/7e8ea2a6-942d-11e9-a322-005056a3/</a>
<b>Class 6 - How we procure goods and services from external providers</b> <i>Information about how we procure works, goods and services, and our contracts with external providers.</i>	
<b>Our contractors and suppliers</b>	
Information about our key service delivery contractors who carry out: <ul style="list-style-type: none"> <li>• responsive repairs</li> <li>• landscape maintenance</li> <li>• planned/cyclical maintenance</li> </ul>	<a href="http://www.rosehillhousing.co.uk/upload/download_document/177d4ab2-eb3a-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/177d4ab2-eb3a-11e9-a3b1-005056a3/</a>
List of suppliers and contractors used by organisation (provided to staff under our Entitlements Payments and Benefits Policy)	<a href="http://www.rosehillhousing.co.uk/upload/download_document/78602588-e9b6-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/78602588-e9b6-11e9-a3b1-005056a3/</a>
Information about regulated procurement contracts awarded (value, scope, duration)	<a href="http://www.rosehillhousing.co.uk/upload/download_document/177d4ab2-eb3a-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/177d4ab2-eb3a-11e9-a3b1-005056a3/</a> and <a href="https://www.publiccontractscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA21723">https://www.publiccontractscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA21723</a>
<b>Our Procurement</b>	
Procurement Policy and procedures	<a href="http://www.rosehillhousing.co.uk/upload/download_document/22d883fb-e9b9-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/22d883fb-e9b9-11e9-a3b1-005056a3/</a>

	<a href="#">11e9-a3b1-005056a3/</a>
Information on how to tender for work and invitations to tender	<a href="http://www.rosehillhousing.co.uk/upload/download_document/22d883fb-e9b9-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/22d883fb-e9b9-11e9-a3b1-005056a3/</a>
Register of contracts awarded which have gone through formal tendering, including name of supplier, period of contract and value	<a href="http://www.rosehillhousing.co.uk/upload/download_document/177d4ab2-eb3a-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/177d4ab2-eb3a-11e9-a3b1-005056a3/</a>
Links to procurement information we publish on Public Contracts Scotland website	<a href="https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA21723">https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA21723</a>
Framework Agreements	<a href="http://www.rosehillhousing.co.uk/upload/download_document/177d4ab2-eb3a-11e9-a3b1-005056a3/">http://www.rosehillhousing.co.uk/upload/download_document/177d4ab2-eb3a-11e9-a3b1-005056a3/</a>
<b>Class 7 – How we are performing</b> <i>Information about how we perform as an organisation, and how well we deliver our functions and services</i>	
Annual Performance Report	<a href="http://www.rosehillhousing.co.uk/annual-reports/">http://www.rosehillhousing.co.uk/annual-reports/</a>
Performance Standards/indicators	<a href="https://www.rosehillhousing.co.uk/performance/">https://www.rosehillhousing.co.uk/performance/</a>
Benchmarking information	<a href="https://www.rosehillhousing.co.uk/upload/download_document/f669586a-f978-11e9-80e1-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/f669586a-f978-11e9-80e1-005056a3/</a>
Complaints policy, guidance and forms	<a href="http://www.rosehillhousing.co.uk/make-a-complaint/">http://www.rosehillhousing.co.uk/make-a-complaint/</a> and <a href="https://www.rosehillhousing.co.uk/upload/download_document/605bccf3-f117-11ea-a2f2-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/605bccf3-f117-11ea-a2f2-005056a3/</a> and <a href="https://www.rosehillhousing.co.uk/upload/download_document/d18c96a3-f115-11ea-a2f2-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/d18c96a3-f115-11ea-a2f2-005056a3/</a>
Complaints reports or equivalent to show how complaints are handled and influence service delivery (aggregate reports rather than individual outcomes).	<a href="https://www.rosehillhousing.co.uk/upload/download_document/a049e759-264b-11ea-a623-005056a3/">https://www.rosehillhousing.co.uk/upload/download_document/a049e759-264b-11ea-a623-005056a3/</a>
Tenant scrutiny reports	Recruitment for Tenant Scrutiny Panel will begin shortly and Information will be published when available.
<b>Class 8 – Our commercial publications</b> <i>Information packaged and made available for sale on a commercial basis and sold at market value through a retail outlet e.g. bookshop, museum or research journal</i>	

This class does not apply to Rosehill Housing Co-operative Limited as we do not produce any publications for sale.	Not applicable
<b>Class 9 – Our open data</b> <i>Open data made available by us under the Scottish Government's <a href="#">Open Data Resource Pack</a> and available under open licence.</i>	
This class does not apply to Rosehill Housing Co-operative Limited	Not applicable

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<sup>9</sup> In the MPS Class 8: Commercial Publications and Class 9: Our Open Data do not apply to RSLs.