

## **Our Services**

We deliver a broad range of housing and property services, including home allocations, rent collection, property repairs and cyclical and planned maintenance. Overall, our performance continues to compare strongly with the Scottish average. In 2024/25, we collected 99.79% of all rental income due, outperforming the national average of 99.43%. Tenancy sustainment reached 100%, significantly above the Scottish average of 91.24%. Our arrears stood at 2.45%, well below the national figure of 6.74%. It took us an average of 42.27 days to allocate properties. Although this remains better than the Scottish average of 60.6 days, it is still higher than our internal target of 25 days.

We provide factoring services to 202 owners across 3 stock areas with Rosehill owned stock amongst the factored stock.