

Ref: 2025/007
Date of Request: 27th October 2025
Date of Response: 3rd November 2025

Freedom of Information (Scotland) Act 2002

Subject: Pest Control

Request:

Total expenditure by the Housing Association on pest control services, including both in-house provision and external/contracted services

If any services are contracted out, please provide the supplier name(s) and the contract value(s).

The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches-please use your own categories if recorded differently).

For any lethal control commissioned or carried out by the Housing Association, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).

A copy of any policy, guidance, or standard operating procedure relating to the Housing Association's pest control service or contractors.

Response:

Request	Environmental information disclosed in response
1. Total expenditure by the Housing Association on pest control services, including both in-house provision and external/contracted services.	Please refer to attached "Environmental Information" file
2. If any services are contracted out, please provide the supplier name(s) and the contract value(s).	Hanlon – ad hoc contract (company no longer in business) Stellar DES (Drainage, Pest Control & Environmental Services) - ad hoc contract

	Greenerleaf Estate Maintenance Ltd - ad hoc contract
3. The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches-please use your own categories if recorded differently).	Please refer to attached "Environmental Information" file
4. For any lethal control commissioned or carried out by the Housing Association, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).	Not applicable
5. A copy of any policy, guidance, or standard operating procedure relating to the Housing Association's pest control service or contractors.	Please see attached Provision of Reactive Repairs Service Policy