

**Ref:** 2025/006  
**Date of Request:** 4<sup>th</sup> September 2025  
**Date of Response:** 30<sup>th</sup> September 2025

**Freedom of Information (Scotland) Act 2002**

**Subject:** Vermin Control

**Request:**

Information on issues with infestation of rats in the area.  
Information on how many complaints of rats have been made.  
Information on how many times we have attended for rats.

**Response:**

<b>Request</b>	<b>Environmental information disclosed in response</b>
Information on issues with infestation of rats in the area.	We are unable to gauge the vermin issue in the area, as Glasgow City Council are the first port of call for this. When tenants call us to report issues with vermin, our staff direct them to pest control at Glasgow City Council, and we do not keep a note of this. We only record information on vermin issues that Glasgow City Council cannot deal with, or follow-ups instructed by Glasgow City Council pest control passed to us for our action.
Information on how many complaints of rats have been made.	0.

<p>Information on how many times we have attended for rats.</p>	<p>We have attended at 3 properties for rat intervention issues. We do not record every visit during each treatment period, but we do record the start and finish of the treatment. We instruct a treatment request to our pest control company, and we have instructed 6 treatment requests in this area to date.</p>
---	--