

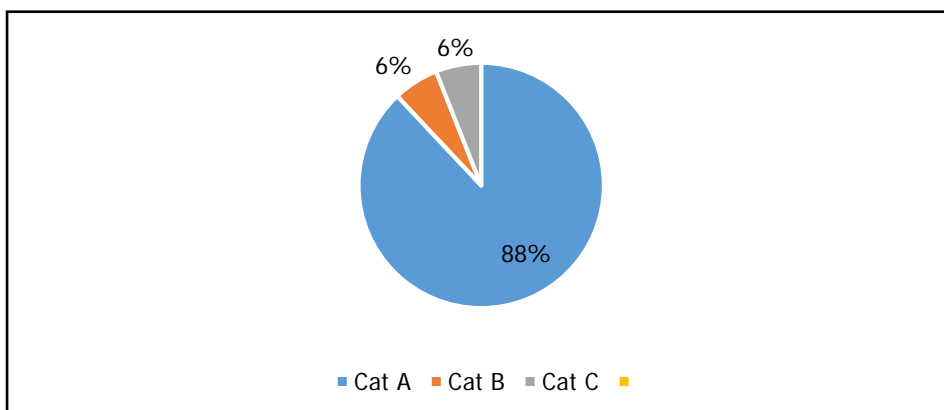
Neighbourhood and Community

The following table shows how we have performed in managing the neighbourhood.

Measure	Rosehill Performance ARC 2020/21	Rosehill Performance ARC 2019/20	Scottish Average 2020/21	Local Average 2020/21	How do we Compare?
Percentage of all anti-social complaints received were resolved within our target timescales	100%	100%	94.4%	98%	We are better than both averages
Percentage of our tenants are satisfied with our management of their neighbourhood	92%	92%	86%	84%	We are better than both averages

Anti-Social Behaviour

During the pandemic most people were spending more time at home. As a result we saw an increase in reports of anti-social behaviour, thankfully most of the reports we received were of a minor nature (category C). The following graph shows the



number of reports we received in the year 2019 to 2020. As can be seen in the table above all were resolved within timescales.