



# Easter 2021



We know the past 12 months have been very difficult for everyone. Hopefully we are beginning to see a return to some sort of normality.

A year ago, nobody could have foreseen that we would spend a second Easter facing Covid-19 restrictions, but unfortunately we are. We hope that you and your family spend a happy and healthy Easter and that like last year, the weather is kind to us. Moving past Easter we should see a move to some kind of 'normal'.

Non-essential shops, bars and restaurants will all start to re-open and thankfully we will all be able to get a haircut! Very soon we will be announcing our plan to resume restricted services.

Check the website regularly for updates.

A full update will be in the Summer newsletter.

# Happy Easter!



# Delivering our objectives - how did we do?

Last year saw us complete the 4th year of our current 5 year Business Plan. Little did we know that half way during our financial year, the world was going to be hit with Covid-19.

From October 2019 to the end of March 2020 we were on track to deliver on our annual priorities and activities. However, the first lockdown in late March 2020 and the subsequent variations to it over the next several months had a severe impact on some of our key objectives and, in particular, our planned and cyclical maintenance.

Due to Covid-19 and the associated lockdown measures, we had to suspend the following planned maintenance works:

- Radiator replacement in our original stock (first homes Rosehill acquired when it became a landlord in 1988)
- Kitchen, boiler and ventilation replacement in our new build developments at Rosehill Cottages and Darvel Street



It is intended, assuming lockdown measures are lifted or sufficiently eased to allow such works to resume, for these works to take place later this financial year.

All social landlords are required by law to carry out a range of fire safety works to their homes e.g. fitting of interlinked smoke alarms. The deadline for completion of this work was originally 1st February 2021. Due to the work we undertook last year prior to Covid-19 and, the additional work carried out in late Summer, when some of the restrictions had eased, we managed to carry out the fire safety works to 84% of our homes by September 2020 and met our year-end

target. We were on track for completing this work to all of our homes by December 2020, however, due to further restrictions being re-introduced this work had to be suspended as per Government guidelines.

The Scottish Government announced at the end of last year that the deadline for completing the fire safety works has been extended to February 2022. We are confident, assuming restrictions ease, to finish this work comfortably before this deadline.

Throughout the pandemic we provided you with updates on the impact on our service provision including office closure and suspension of day-to-day repairs. Despite the restrictions to some of our normal services, we took the opportunity to see what other support we could provide.

This included:

- Initial phone round of our known vulnerable tenants at the start of the pandemic which was extended to all tenants in the following months; the purpose of which was to establish what support our tenants might need e.g. tackling isolation and more practical support. This has resulted in regular contact with some of our tenants;
- Delivery of basic food supplies and prescribed medication to those who need this support;
- Providing the services of a staff member twice a week to support local projects to tackle Covid-19 challenges e.g. delivery of food parcels and working on the G53 Together helpline.

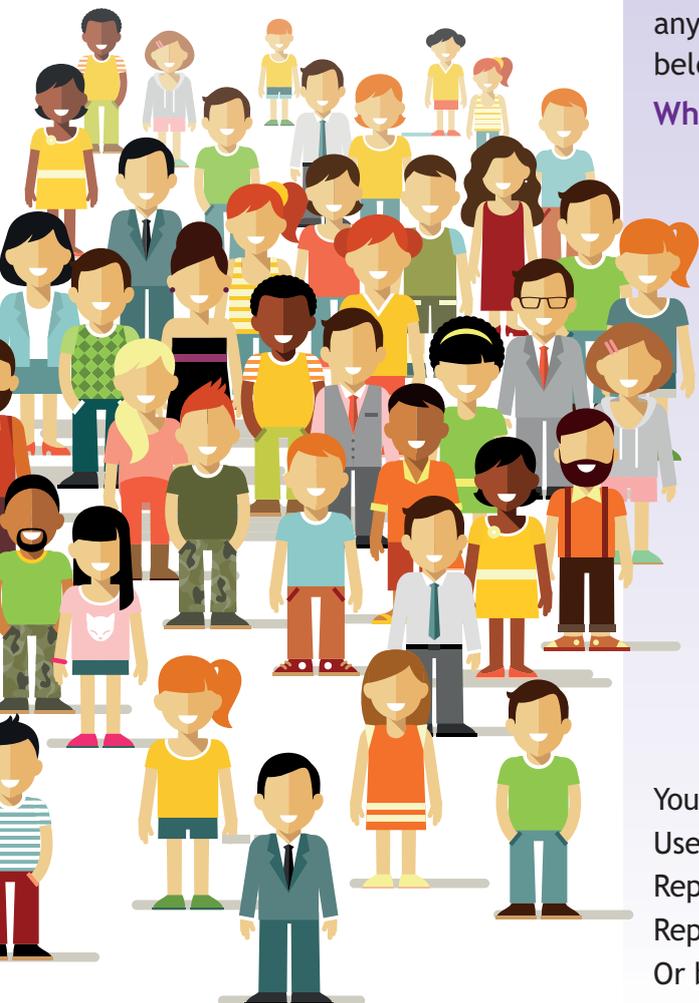


Like you we are hoping that the vaccine will be our way out of this pandemic and we can return to “normal” as soon as possible.

# Planning for the future

As we are now in the last year of our current Business Plan, we will shortly begin our preparations for producing our new 5 Year Plan (October 21 to September 26). In the coming months we will be consulting with you on our plans and give you the opportunity to influence what our objectives and priorities should be over the next 5 years. This will include consulting on what our future service provision should look like, taking account of your experiences during the pandemic.

We hope you take part in the consultation, as your views are important to us and help to shape the work of Rosehill.



# Garden Inspections

Our garden inspections have recommenced with both Adam and Angela out in their patches carrying out walk arounds twice a week.

When both Adam and Angela are out they will be taking pictures of any bulk in your garden so please do not be alarmed if you see them. They will be carrying Rosehill identification if you are unsure who they are. We are still not fully working from the office as yet so, where possible, they will send you an email asking what your plans are to have the items removed. If we don't have an email address for you, Adam and Angela will call you instead. If you see them in the area please do not approach them unless you are maintaining the 2 metre social distancing rule, they are not trying to be rude, however, they will not speak to you unless this is being followed. This is for your safety as well as their's.

We understand the way we manage the neighbourhood is very important to our tenants. However, no matter how hard we try we can't do this on our own. We need our tenants and other residents along with the agencies responsible for the general environment to do their bit too. Glasgow City Council's Environment Task Force is still in operation and the Task force want to hear from you if you are concerned about any of the issues mentioned in our article and/or as ticked below:

## What can The Environment Task Force help with?

- Fly Tipping
- Litter
- Graffiti
- Dog Fouling
- Fly Posting
- Environment Enhancement
- Needle Uplift
- Bin Collection
- Replacement/additional/new bins
- Recycling
- Issues relating to back courts/gardens

You can contact them by the following methods:

Use their social media pages to report any issues

Report using Twitter [@theenvtaskforce](#)

Report using Facebook [envtaskforce](#)

Or by phone on 0300 343 7027 or use the [MyGlasgowapp](#)

# Gardens

Reminder - as you all know the growing season is here which means it's time to get the lawnmowers and strimmers out again. Judging by the condition of some of the gardens it does look like lots of people took some extra interest during last summer's lockdown which was nice to see. Let's try and keep up the good work, we do expect those of you who have your own gardens to keep the grass and hedges cut to a reasonable standard. This also includes the edging around the properties, paths and your driveways to be free from weeds.

## Garden Competition

Last year's garden competition had to be postponed due to the Covid-19 restrictions. At the time of the postponement we promised that the prize money would be carried over to this year's competition. So this year it is really worth getting the gloves and the spades out and making an extra effort to have a spectacular garden. The gardens will be judged (Covid restrictions allowing) week commencing 26th July 2021.

Prizes as follows:

There are three prizes for each category:

1st Prize £250 B&Q voucher

2nd Prize £200 B & Q voucher

3rd Prize £150 B & Q voucher

In addition all winners in each category will be presented with a trophy.

### Categories

The main categories for Best Garden are "Well Established Gardens" and "New Gardens".

### What category do you fall under?

#### Well Established Gardens

- Original ex-council properties
- Hurllet Tenements
- Priesthill Road/Ravenscraig Drive
- Second Stage Transfer Stock
- (4 in a blocks, Nitshill)

#### New Gardens

- Rosewood
- The Lindens
- Johnsburn
- New Hurllet
- Rosehill Cottages
- Turnberryhill
- Hurllethill
- Overtown Cottages
- Darvel Street
- Craigbank



### Criteria

The judges will take account of and award marks for design/layout of gardens, features and focal points, hard surface and enclosures and all year round interest.

If you would like to nominate your garden or someone else's then please do not hesitate to contact our office.

Short-listed entrants who do not receive a main prize will be presented with a £20 gift voucher in recognition of their efforts.





## Rules of the Competition

1. The competition is open to tenants only
2. Committee members cannot be entered in the competition. However, close relatives of committee members can be entered in the competition.
3. Tenants who have had environmental works carried out to their gardens will not be excluded. However, this will be taken into account.
4. All gardens will automatically be checked, but if you specifically want to draw our attention to your garden and have it entered in the competition then speak to Sharon, Sandra, Adam or Angela (Generic Team)
5. Back gardens can be entered
6. When the judges are in your garden social distancing must be observed.

If you do not want to take part in the garden competition please contact the office and let us know.

## Important Update

Please ensure that, when a member of our staff, our contractors or anyone visiting your home on behalf of Rosehill, your pets are kept in another room away from the person visiting.

The person visiting will either refuse to enter or will leave your home if this is not adhered to. If a pet bites or shows any aggression to a member of staff or a representative this will be reported to the Police and Rosehill will take action for breach of tenancy. We realise that the majority of pets are unlikely to show aggression or bite but following recent incidents we are unwilling to put our staff or contractors in a position of risk.



## Annual Rent Increase



Please remember that your rent is increasing on 1st April 2021. You will have received a rent notification letter from us in February 2021.

If you are on Housing Benefit you do not need to inform Glasgow City Council of your new rent; Rosehill has already done this for you.

If you are in receipt of Universal Credit including the housing element, you need to update the DWP through your online journal. Failure to inform the DWP will mean they will pay the housing element at last year's rate, this could lead to you having to meet the shortfall yourself. **This needs to be done between 1st April 2021 and 6th April 2021.**

If you pay by Standing Order you will need to advise your own bank of the new amount to be paid before the 28th April 2021.

If you pay by Direct Debit, Rosehill's Income Maximisation staff will automatically arrange to have your existing mandate increased for the new rent from April 2021.

# A virtual success!

Due to ongoing restrictions because of Covid-19, we held our first ever virtual AGM on 16th March 2021. We also had a SGM for Members to approve changes to our Rules. Between those who attended in person and those who had appointed a representative, the events were quorate with almost 50 members. The events ran smoothly, with no apparent wifi or other technical glitches experienced by those who attended.

At the SGM, Members heard from our solicitor, Mark Ewing, about the key changes to our rules, following which Members voted to approve the revised rules. At the AGM, our Chair, Kerry Stevenson, presented her report to Members which not surprisingly focused on the impact of Covid-19 over the past year and our response to it. Members also heard from Alison Stewart, Finance Manager, and noted that Rosehill continues to be in a strong financial position. Members then heard the good report about Rosehill from Jeremy Chittleburgh, our Auditor from Chiene & Tait. Chiene & Tait were also formally re-appointed as our Auditor for 2020/21.

Members noted the Committee Members standing down in accordance with rule 35 and that they all wished to stand for re-election. However, our rules stipulate that a committee member who has served for a continuous period in excess of 9 years cannot stand for re-election unless the committee agrees to permit him or her to stand again. The Scottish Housing Regulator also requires us, in its regulatory standards, to ensure that any committee member seeking re-election after 9 years continuous service demonstrates continued effectiveness.

The Chair confirmed to Members that the Management Committee had considered this in the case of N Finlayson, M Cameron and M Baldie and is satisfied that they are still able to demonstrate their continued effectiveness in this regard and therefore the Management Committee resolved to permit them to stand for election again.

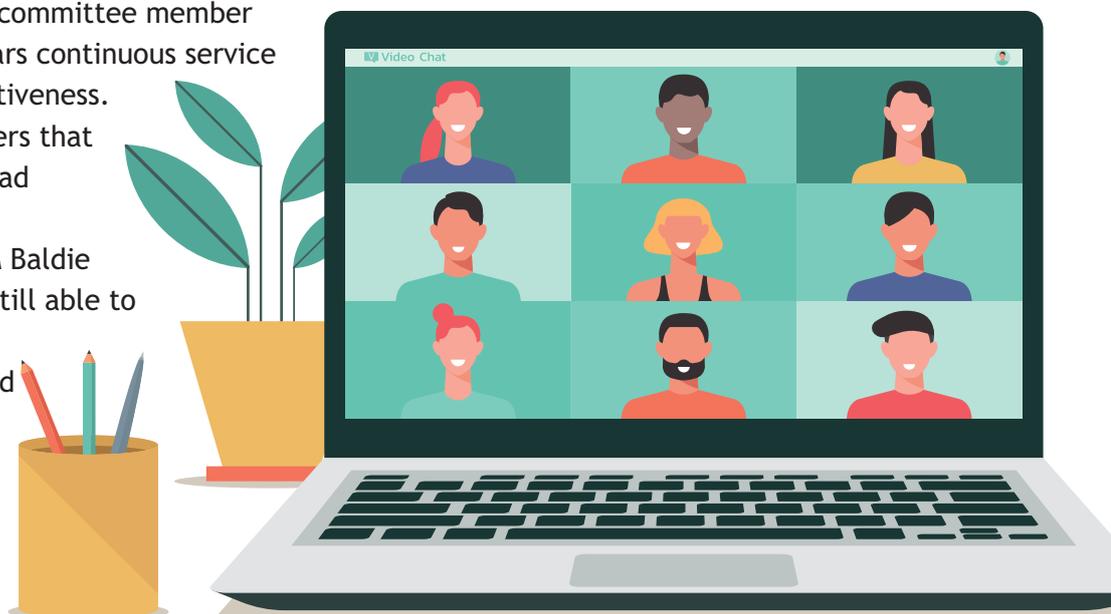
This process ensures that committee members continue to demonstrate that they can properly fulfil their roles and act in the best interests of tenants and other service users.

The Chair explained that as Rosehill had received no nominations to the Management Committee and that there were more vacancies on the Management Committee than those standing for election, there was no need for a vote. She confirmed that the Committee Members standing down were all duly re-elected back onto the Management Committee.

Following conclusion of the formal business of the AGM, a prize raffle was held and the winners were:

1st prize	£150	Ms Gallen, Lunderston Dr
2nd Prize	£100	Mrs Getsaev, Lunderston Dr
3rd Prize	£75	Mr Devanney, Househillwood Rd
4th Prize	£50	Mrs Currie, Glenlora Dr
5th Prize	£25	Ms Campbell, Rosehill Cres

Whilst we are hoping by the time of next year's AGM we will be back to "normal" and large public gatherings will be allowed, we will be looking into the option of having a combined physical and virtual event. This will mean Members will have the choice of attending the event at a local venue, hopefully The Hall in Peat Road, or attending virtually through a video meeting platform. We want to encourage as many of our Members to attend our AGMs and hope that by giving you a choice in how to do so will achieve this.



# Greater Pollok Design School

The Centre for Civic Innovation (CCI) is a pioneering citizen-centred design team within Glasgow City Council, responsible for establishing a design-led approach to the understanding of societal shifts and civic experiences within the city.

Our vision is to inspire and engage the citizens of Glasgow to create a better future for everybody.

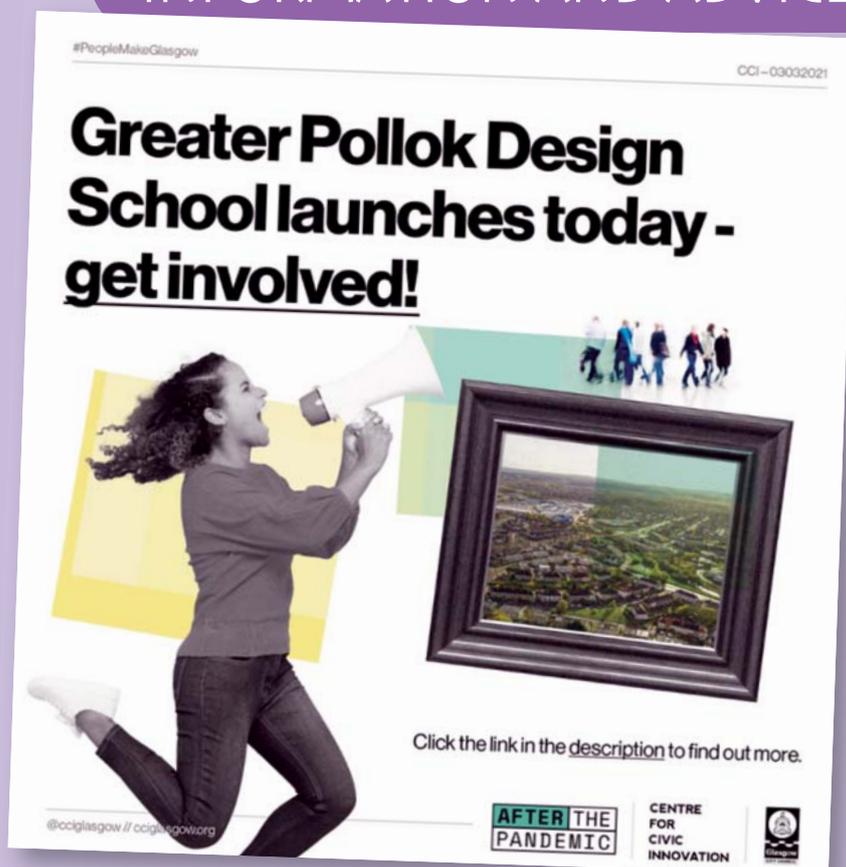
The current model for delivering public services is grounded in underlying assumptions and is subject to changing demands from citizens. As a city we need to find new, creative and innovative ways to solve our challenges.

At the CCI we are developing and inspiring a network of designers and solvers across the breadth of the city to enthuse and empower our citizens to co-design the city they want to live in.

We are working across a range of social innovation and neighbourhood design projects across the city with a view to developing a system where communities can co-design solutions to the challenges they face, both locally and across the city.

Our aim is to develop a design led approach to neighbourhood development, embedding creative problem solving in our communities and creating networks of citizens and services aligned and focussed on the needs and requirements of the common good.

We are currently working with key local stakeholders in Greater Pollok, including elected members and those serving the community currently, such as G53 Together, with the aim of understanding the neighbourhood and it's people and building towards developing a more collaborative and inclusive approach to shaping Greater Pollok.



Over the coming months we will start to become more visible in the local area and would love for you to get involved.

As part of that work, we are collaborating with the After the Pandemic team between March and May 2021 on the **Greater Pollok Design School** asking local residents to design Greater Pollok **NOW** (Stage One) and Greater Pollok **AFTER THE PANDEMIC** (Stage Two).

The project provides some simple and easy to follow design briefs, which were developed with citizens from across Greater Pollok, that will let you contribute ideas and suggestions in a fun and creative way.

Our website also provides some excellent examples to help inspire you as well as the option to order some kits to help you create [afterthepandemic.scot/greater-pollok-design-school/](http://afterthepandemic.scot/greater-pollok-design-school/).

This project is led by the After the Pandemic team in collaboration with the Centre for Civic Innovation, Greater Pollok Artists in Residence and Colour Ways.

You can find out more details about it on the After the Pandemic website:

<http://afterthepandemic.scot/greater-pollok-design-school/> or please feel free to contact Stephen McGowan from the Centre for Civic Innovation [stevie.mcgowan@glasgow.gov.uk](mailto:stevie.mcgowan@glasgow.gov.uk) directly to discuss further.

You should have received these documents from Glasgow City Council. Please ensure that you present your bins on the new, correct days.



Dear Resident

## KERBSIDE BIN COLLECTION CHANGES

In response to the Climate Emergency, Glasgow City Council is changing the bin collection frequency for your general waste (green bin). Your green bin collection will change from a **two** weekly service to a **three** weekly service. Your purple bin collection has recently changed to an **eight** weekly service.

To assist you with the bin collection change, please find enclosed a full recycling guide and a new collection calendar to check your collection days and dates.

**Please continue to present your green, blue and brown bin on your existing collection day until your new collection calendar commences.**

Your new bin collections will be as follows:

Material/Waste	Bin Colour	Current Collection Frequency	Future Collection Frequency
General/Non-Recyclable	Green	Every 2 weeks	Every 3 weeks
Dry Mixed Recycling	Blue	Every 2 weeks	No change
Food and Garden	Brown	Every 2 weeks	No change
Glass Bottles and Jars	Purple	Every 8 weeks	No change

Glasgow City Council is committed to playing a key role in the development of a more sustainable city. This change will help us to increase recycling in the city and also help to reduce our carbon footprint.

Please see frequently asked questions on page 9 or check our website for more information [www.glasgow.gov.uk/recycling](http://www.glasgow.gov.uk/recycling)

Thank you for supporting Glasgow City Council's recycling services.

Yours faithfully

Glasgow City Council  
Comhairle Baile Ghlaschu



**FREQUENTLY ASKED QUESTIONS**

**Why are you changing my collection frequency?**

In response to the Climate Emergency, Glasgow is committed to playing a key role in the development of a more sustainable city. To support this, Glasgow City Council is implementing a new waste collection frequency for properties that present bins to the kerbside. The new bin collection frequency will help to encourage increased recycling in the city and reduce our carbon footprint.

**What if my green bin is full before the three weekly collection?**

Recent research, which involved monitoring presentation and participation across all collection services, has shown most householders will have enough capacity in each of their bins if they are using them and disposing of waste correctly. An analysis was undertaken on Glasgow City Council's bins, which highlighted that approximately 60% of waste in the green bin is recyclable and can be placed in the blue, brown or purple bin.

Please refer to the recycling guide provided to find out what material should go in your bins in order to reduce the amount of recyclable waste in your green bin.

**What if I have excess waste?**

Excess waste at the side of your green bin will not be collected. Make sure all recyclable items are placed in the correct recycling bin, this will free up space in your green bin. If you have excess waste, it can be taken to any of our household waste recycling centres listed in the enclosed recycling guide.

**My blue bin is full before my two weekly collection, what should I do?**

Please flatten your cardboard boxes and plastic bottles, this will increase capacity and allow you to store more waste in your bin. If you have excess blue bin material, it can be disposed of at our household waste recycling centres, listed in the enclosed guide, or at any of the public recycling sites citywide.

**What if my purple bin is full or too heavy to move?**

The purple bin is smaller in size than the other bins and should be easier to move. Research also shows that there is enough capacity within the bins for most households. If you have excess glass, it can be disposed of at our household waste recycling centres, listed in the enclosed guide, or at any of the public recycling sites citywide.

A list of the public recycling sites can be found by following the link below:

[www.glasgow.gov.uk/RecyclingPoints](http://www.glasgow.gov.uk/RecyclingPoints)

**Can I request additional bins for recycling?**

Yes, additional blue, brown and purple bins can be requested via the Glasgow City Council website [www.glasgow.gov.uk/recycling](http://www.glasgow.gov.uk/recycling) or via the Glasgow City Council App.

**recycle for Glasgow** 017 - GR1THBR1THBL2THPU4WE

Please see the calendar below for your collection days  
 Your green, brown & blue bin collection day is a **THURSDAY**  
 Your purple bin collection day is a **WEDNESDAY**

**2021**

*Please continue to present your bins on your current collection day until your new collection dates begin*

February 2021							March 2021						
M	Tu	W	Th	F	Sa	Su	M	Tu	W	Th	F	Sa	Su
1	2	3	4	5	6	7	1	2	3	4	5	6	7
8	9	10	11	12	13	14	8	9	10	11	12	13	14
15	16	17	18	19	20	21	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28
							29	30	31				

April 2021							May 2021							June 2021						
M	Tu	W	Th	F	Sa	Su	M	Tu	W	Th	F	Sa	Su	M	Tu	W	Th	F	Sa	Su
			1	2	3	4				1	2				1	2	3	4	5	6
5	6	7	8	9	10	11	3	4	5	6	7	8	9	7	8	9	10	11	12	13
12	13	14	15	16	17	18	10	11	12	13	14	15	16	14	15	16	17	18	19	20
19	20	21	22	23	24	25	17	18	19	20	21	22	23	21	22	23	24	25	26	27
26	27	28	29	30			24	25	26	27	28	29	30	28	29	30				
							31													

July 2021							August 2021							September 2021						
M	Tu	W	Th	F	Sa	Su	M	Tu	W	Th	F	Sa	Su	M	Tu	W	Th	F	Sa	Su
			1	2	3	4							1			1	2	3	4	5
5	6	7	8	9	10	11	2	3	4	5	6	7	8	6	7	8	9	10	11	12
12	13	14	15	16	17	18	9	10	11	12	13	14	15	13	14	15	16	17	18	19
19	20	21	22	23	24	25	16	17	18	19	20	21	22	20	21	22	23	24	25	26
26	27	28	29	30	31		23	24	25	26	27	28	29	27	28	29	30			
							30	31												

October 2021							November 2021							December 2021									
M	Tu	W	Th	F	Sa	Su	M	Tu	W	Th	F	Sa	Su	M	Tu	W	Th	F	Sa	Su			
				1	2	3				1	2	3	4	5	6	7			1	2	3	4	5
4	5	6	7	8	9	10	8	9	10	11	12	13	14	6	7	8	9	10	11	12			
11	12	13	14	15	16	17	15	16	17	18	19	20	21	13	14	15	16	17	18	19			
18	19	20	21	22	23	24	22	23	24	25	26	27	28	20	21	22	23	24	25	26			
25	26	27	28	29	30	31	29	30						27	28	29	30	31					

● Blue Bin   
 ● Purple Bin   
 ● Green & Blue Bins   
 ● Brown Bin   
 ● Green & Brown Bins

Please recycle **food waste** in your brown bin

[www.glasgow.gov.uk/recycling](http://www.glasgow.gov.uk/recycling)   
 MyGlasgow App   
 @GlasgowCC

# Changes to your kerbside recycling collection service. **All you need to know**

## Kerbside bin collection changes

These pages provide you with important information about your bin collections and how to use the service.

- Your green bin collection is changing from every **2** weeks to every **3** weeks.
- Your purple bin is collected every **8** weeks.
- Your blue and brown bin will continue to be collected every **2** weeks.

Please refer to your new calendar as your collection day may have changed.

## Why the change?

In response to the Climate Emergency, Glasgow City Council is committed to playing a key role in the development of a **more sustainable city**. Our new bin collection frequencies will help us to **encourage increased recycling in the city and also help to reduce our carbon footprint**.

Reducing waste can also save householders money – figures show that an average family in Scotland **could save £460 a year by throwing away less food**.

We appreciate your recycling efforts so far, however to meet the Scottish Government’s recycling targets of 70% by 2025 we must work together to do even more.

## Could you recycle more?

A recent survey found that we are still putting too much recyclable waste in our green bin. That’s why we need you to recycle as much as possible to reduce the amount of waste in your green bin.

An analysis was undertaken on Glasgow City Council’s bins, which highlighted that approximately 60% of waste in the green bin is recyclable and can be placed in the blue, brown or purple bin, as illustrated below.



## Green Bin **Collected every 3 weeks** General/ Non-recyclable waste



The lid of your bin must be closed. Don’t leave any bags on top or beside your green bin as they will not be collected.

**Yes**

**Items that cannot be recycled**

- ✓ Polystyrene packaging
- ✓ Plastic carrier bags
- ✓ Plastic film/polythene
- ✓ Nappies
- ✓ Packaging with food waste residues including takeaway pizza boxes and crisp packets

**No**

- ✗ Any item that can be recycled

**Too good to waste**

If you have items at home that you no longer need and are still in good condition, please contact your local charity shops who may be able to take or collect your items for free. Items can also be taken to any of the household waste recycling centres listed below.

## Additional Information

**Household Waste Recycling Centres**  
Glasgow City Council’s recycling centres can be found at the following locations:

Dawsholm	75 Dalsholm Road	Glasgow	G20 0TB
Easter Queenslie	90 Easter Queenslie Road	Glasgow	G33 4UL
Polmadie	425 Polmadie Road	Glasgow	G42 0JP
Shieldhall	375 Renfrew Road	Glasgow	G51 4SP

Please refer to the website for a list of what you can dispose of and recycle at any of the recycling centres: [www.glasgow.gov.uk/hwrc](http://www.glasgow.gov.uk/hwrc)

## Blue Bin Dry Mixed Recycling

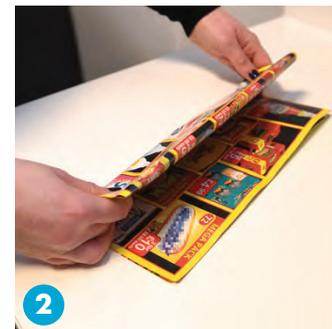
Collected every 2 weeks



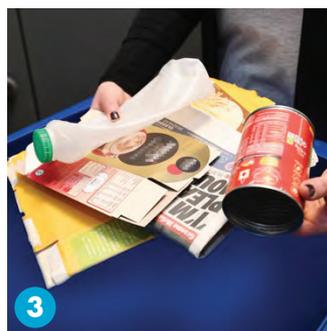
Paper, Cardboard, Tins, Cans, Plastic bottles



1 Rinse your cans, tins and plastic bottles.



2 Flatten your cardboard and plastic bottles. This will free up space in your bin.



3 Place your paper, cardboard, tins, cans and plastic bottles into your blue bin. All items should be loose.



4 Place your blue bin at the kerbside for 7am on your collection day and we will collect it every two weeks.

### Yes

#### Paper

- ✓ Newspapers, magazines, leaflets and envelopes
- ✓ Brochures, catalogues and junk mail

#### Tins and Cans

- ✓ Drinks cans and food tins, aluminium cans and empty aerosol cans

#### Cardboard

- ✓ Cereal boxes and cardboard packaging
- ✓ Brown corrugated cardboard, toilet and kitchen roll tubes

#### Plastic Bottles

- ✓ Cleaning product bottles, toiletry bottles, drink and milk bottles, sauce bottles

### No

- ✗ Food
- ✗ Glass
- ✗ Plastic carrier bags
- ✗ Plastic film/polythene
- ✗ Polystyrene packaging
- ✗ Food and drinks cartons
- ✗ Plastic pots, tubs, trays including yoghurt pots and margarine tubs
- ✗ Books
- ✗ Packaging with food waste residues including takeaway pizza boxes and crisp packets



**No plastic carrier bags**

## Brown Bin Food and Garden Waste

Collected every 2 weeks



### Yes

#### Food (cooked and uncooked)

- ✓ Dairy products and egg shells
- ✓ Fish, meat and bones
- ✓ Fruit and vegetables (including peelings)
- ✓ Bread, cakes and pastries
- ✓ Tea bags and coffee grounds
- ✓ Rice, pasta and pizza
- ✓ Leftovers from meals
- ✓ Pet foods
- ✓ Unpackaged out of date food

#### Garden

- ✓ Grass cuttings
- ✓ Weeds and leaves
- ✓ Flowers and plants
- ✓ Twigs and small branches

### No

- ✗ Bulky garden waste, such as tree trunks
- ✗ Plastic carrier bags
- ✗ Food and drink containers
- ✗ Food packaging
- ✗ Liquids and oils
- ✗ Soil, turf and stones
- ✗ Pet waste and animal bedding
- ✗ Garden furniture
- ✗ Any metal or plastic

#### Remember.....

Only use compostable liners which can be purchased from local shops and supermarkets.



1 Put a compostable liner into your caddy and transfer any cooked and uncooked food waste into the caddy. Food waste can also be placed loosely in your brown bin.



2 When the liner is almost full, tie and remove it and place the liner into the brown bin along with any garden waste.



1 We can only collect garden waste that can be composted. Twigs and branches should be cut to lengths that fit into your brown bin.



2 Place your garden waste into your brown bin along with any food waste.



3 Place your brown bin at the kerbside for 7am on your collection day and we will collect it every two weeks.



Continued on page 12

## Purple Bin Collected every 8 weeks Glass Bottles and Jars



1 Collect your glass bottles and jars.



2 Give your glass bottles and jars a quick rinse.



3 Place the glass bottles and jars into your purple bin.



4 Place your purple bin at the kerbside for 7am on your collection day and we will collect it every eight weeks.

### Yes

- ✓ Wine bottles
- ✓ Beer bottles
- ✓ Juice bottles
- ✓ Jam jars
- ✓ Coffee jars
- ✓ Cooking sauce jars
- ✓ Baby food jars

### No

- ✗ Light bulbs
- ✗ Drinking glasses
- ✗ Plates and cups
- ✗ Glass cookware, such as Pyrex®
- ✗ Window/flat glass
- ✗ Broken glass
- ✗ Crockery
- ✗ All ceramics

#### Did you know...

Glass can be recycled again and again with no loss in quality or strength.

### Public recycling points

There are currently over 650 public recycling sites across the city where materials can be placed for recycling. Please refer to the website for a list of the public recycling site locations: [www.glasgow.gov.uk/recyclingpoints](http://www.glasgow.gov.uk/recyclingpoints)

### Bulky waste collection

If you have bulky household items that are no longer suitable for re-use, and you are unable to take them to a recycling centre, you can request a bulk uplift. We will collect your items from a designated place outside your property; please note there is a high demand for this service and collections can take up to 28 days.

Please see the website: [www.glasgow.gov.uk/bulkywaste](http://www.glasgow.gov.uk/bulkywaste)

## Making our information more accessible

This newsletter, along with other information we provide, can be produced in other formats e.g. large print or other languages if required. If you need this service please let us know.



## Emergency Repairs

For genuine emergency repairs outwith normal working hours please contact - 0141 552 8647

### points of view



If you have any comments or suggestions to make about the newsletter or about the services we provide, we would like to hear from you. Please contact us using one of the following options:

By telephone 0141 881 0595

By email [admin@rosehillhousing.co.uk](mailto:admin@rosehillhousing.co.uk)

In writing Rosehill Housing Co-operative Limited  
250 Peat Rd, Glasgow, G53 6SA

By using the feedback form on our website:  
[www.rosehillhousing.co.uk](http://www.rosehillhousing.co.uk)